

I have been hard-of-hearing since infancy and depend on captioning to understand what is being said on TV. I do not watch a program when it is not captioned. When I want to know what is happening during bad weather, or other events of emergency, I find myself using the remote control frequently to switch from channel to channel to "find" ongoing captioning. Please step up efforts to have better communication available for the deaf and hard-of-hearing especially during times of crisis.